# IN THE UNITED STATES DISTRICT COURT FOR THE NORTHERN DISTRICT OF GEORGIA ATLANTA DIVISION

YASMINE JACKSON,	:
Plaintiff, v.	: CIVIL ACTION FILE :
TRANS UNION LLC;	: : NO
TRAINS UNION LLC,	:
EXPERIAN INFORMATION SOLUTIONS, INC.;	: JURY TRIAL DEMANDED
EQUIFAX INFORMATION SERVICES, LLC;	· : :
DFS SERVICES, LLC formerly d/b/a "Discovery Financial Services, LLC;	: :
CAPITAL ONE BANK (USA), N.A.,	: :
HEALTHCARE REVENUE RECOVERY GROUP, LLC sometimes d/b/a ARS ACCOUNT RESOLUTION;	: : :
GULF COAST COLLECTION BUREAU, INC.;	: : :
FAIR COLLECTIONS & OUTSOURCING, INC.;	· : :
Defendants.	: :

#### **COMPLAINT FOR DAMAGES**

#### **INTRODUCTION**

1. Plaintiff Yasmine Jackson ("Plaintiff") brings this action for damages against the defendants pursuant to the Federal Fair Credit Reporting Act, 15 U.S.C. §§ 1681 *et seq.* (hereinafter "FCRA").

#### SUBJECT MATTER JURISDICTION

- 2. Subject matter jurisdiction in this Court is proper pursuant to 15 U.S.C. § 1681p.
- **3.** Venue lies properly in this district pursuant to 28 U.S.C. §1391(b).

#### PARTIES AND PERSONAL JURISDICTION

- 4. Plaintiff is a resident of this State, District and Division and is a consumer as defined by the FCRA, 15 U.S.C. § 1681a(c).
- 5. Defendant Trans Union LLC ("Trans Union") is a foreign Limited Liability

  Company that regularly conducts substantial business in the State of

  Georgia, and which has principal places of business in Chicago, Illinois and

  Crum Lynne, Pennsylvania.

- 6. Trans Union may be served by personal service upon its registered agent in the State of Georgia: The Prentice-Hall Corporation System, Inc., 40

  Technology Parkway South, Suite 300, Norcross, GA 30092.
- 7. Trans Union is a consumer reporting agency as defined by the FCRA, 15 U.S.C. § 1681a(f).
- 8. Defendant Experian Information Solutions, Inc. (hereafter "Experian") is an Ohio Corporation that regularly conducts substantial business in the State of Georgia, and which has principal places of business in Costa Mesa, California and Allen, Texas.
- 9. Experian may be served by personal service upon its registered agent in the State of Georgia: C T Corporation System, 1201 Peachtree Street, N.E., Atlanta, GA 30361.
- **10.** Experian is a consumer reporting agency as defined by the FCRA, 15 U.S.C. § 1681a(f).
- 11. Defendant Equifax Information Services, LLC ("Equifax") is a Limited
  Liability Company that regularly conducts substantial business in the State
  of Georgia, and which has its principal place of business in Atlanta, Georgia.

- 12. Equifax may be served by personal service upon its registered agent in the State of Georgia: Dean C. Arvidson, 1550 Peachtree Street, N.W., Atlanta, GA 30309.
- **13.** Equifax is a consumer reporting agency as defined by the FCRA, 15 U.S.C. § 1681a(f).
- 14. Defendant DFS Services, LLC ("DISCOVER") formerly did business as Discover Financial Services, LLC and is a foreign Limited Liability Company that regularly conducts substantial business in the State of Georgia, and which has its principal place of business in Riverwoods, Illinois.
- 15. DISCOVER may be served by personal service upon its registered agent in the State of Georgia: CT Corporation, 1201 Peachtree Street, Atlanta, GA 30361.
- **16.** DISCOVER is a person who furnishes information to consumer reporting agencies under the FCRA, 15 U.S.C. § 1682s-2.
- 17. Capital One Bank (USA) National Association (hereinafter "CAP ONE") is a subsidiary of Capital One Financial Corporation and is a federally-chartered banking institution with its principal place of business in Glen Allen, Virginia.

- **18.** CAP ONE may be served through its registered agent, Corporation Service Company, 11 South 12th Street, Richmond, Virginia 23218.
- 19. CAP ONE is a person who furnishes information to consumer reporting agencies under the FCRA, 15 U.S.C. § 1682s-2.
- 20. Chase Bank USA, N.A. (hereinafter "CHASE") is a nationally chartered credit card bank conducting substantial business in the State of Georgia, with a principal place of business in Delaware.
- 21. CHASE may be served by personal service upon any authorized agent or officer at its principal place of business, to wit: 201 N. Walnut Street, Wilmington, Delaware 19801.
- 22. CHASE is a person who furnishes information to consumer reporting agencies under the FCRA, 15 U.S.C. § 1682s-2.
- of ARS Account Resolution Services ("HRRG/ARS") and is a Florida

  Limited Liability Company that regularly conducts substantial business in
  the State of Georgia, and which has its principal place of business at 1643 N.

  Harrison Parkway, Building H, Suite 100, Sunrise, Florida 33323.

- 24. HRRG/ARS may be served by personal service upon its registered agent in the State of Georgia: Corporation Service Company, 40 Technology Parkway South, Suite 300, Norcross, GA 30092.
- 25. HRRG/ARG is a person who furnishes information to consumer reporting agencies under the FCRA, 15 U.S.C. § 1682s-2.
- 26. Defendant FAIR COLLECTIONS & OUTSOURCING, INC. ("FCO") is a Maryland Corporation that regularly conducts substantial business in the State of Georgia, and which has its principal place of business at 12304 Baltimore Avenue, Suite E, Beltsville, MD 20705.
- **27.** FCO may be served by personal service on one of its managers or other authorized agent at is principal place of business in Maryland.
- 28. FCO may also be served by personal service upon its registered agent in the State of Florida, to wit: CORPORATION SERVICE COMPANY, 1201

  Hays Street, Tallahassee, Florida 32301-2525.
- **29.** FCO is a person who furnishes information to consumer reporting agencies under the FCRA, 15 U.S.C. § 1682s-2.
- **30.** Defendant Gulf Coast Collection Bureau, Inc. ("GULF COAST") is a Florida Corporation that regularly conducts substantial business in the State

- of Georgia, and which has its principal place of business at 5630 Marquesas Circle, Sarasota, FL 34233.
- **31.** GULF COAST may be served by personal service on one of its managers or other authorized agent at is principal place of business in Florida.
- **32.** GULF COAST may also be served by personal service upon its registered agent in the State of Florida, to wit: Jack W. Brown III, at 5630 Marquesas Circle, Sarasota, Florida 34233.
- **33.** GULF COAST is a person who furnishes information to consumer reporting agencies under the FCRA, 15 U.S.C. § 1682s-2.
- **34.** Alternatively, all defendants may be served by personal or substitute service pursuant to the Federal Rules of Civil Procedure and, as applicable, the laws of the several states including but not limited to Georgia.
- **35.** Other defendants may be discovered in the course of litigation, and Plaintiff respectfully prays that the Court will permit the addition of later discovered parties upon motion.

### **FACTUAL ALLEGATIONS GENERALLY**

**36.** In or around the year 2000, while plaintiff was a teenager, her mother used her information to obtain credit.

- 37. The use of her identity by mother was without her permission or knowledge at the time of application to each such creditor by the family member.
- **38.** Included in the accounts opened by her mother were utility and credit card accounts.
- **39.** Her mother initially kept some of the accounts current, some for several years, before defaulting.
- **40.** The plaintiff became aware of the problem several years after the fact but was told by her mother she would try to pay them off and Plaintiff had no interest in prosecuting her own family member.
- 41. In the years subsequent to this impermissible use of her identity, Plaintiff has received numerous collection calls and letters relating to these fraudulently opened accounts by her mother.
- **42.** Plaintiff was advised she would have to prosecute the family member by one or more creditors to remove the account in an effort to preserve her own credit.
- **43.** To avoid this, she vainly tried to keep some of the accounts current and to bring other of the accounts out of default but was unable to do so.
- 44. Plaintiff suffered another instance of identity theft when at some point prior to 2010 she stayed with a friend for several months, and her friend obtained

- her identification and social security number without her knowledge or permission and used her identity to open numerous credit accounts without her knowledge or permission.
- **45.** Plaintiff's friend has subsequently admitted that she used Plaintiff's identification to obtain credit in her name and has apologized.
- 46. Some of the accounts opened were opened in variants of Plaintiff's true and legal name including but not limited to Jasmine Jackson (incorrect first name) and Yasmine Joniece Jackson (Incorrect Middle name.)
- 47. Plaintiff has never used the names of Jasmine Jackson or Yasmine Joniece

  Jackson in a credit application or at any time during her life.
- **48.** Many of the accounts were opened at addresses in which Plaintiff never lived.
- **49.** Many years after the identity theft by her friend, Plaintiff attempted to clear her name.
- 50. Plaintiff was advised by numerous sources that she must file a police report, so she filed an identity theft report advising of the identity theft with the City of Snellville Police department in an effort to start her journey to resolving the credit items that were not hers.

- **51.** Plaintiff has disputed, on multiple occasions, a large amount of inaccurate personal information, inquiries and account information on her credit reports with each of the named credit reporting agencies.
- **52.** Plaintiff has supplied the identity theft police report to each of the credit reporting agency defendants, including Trans Union, Experian and Equifax.
- **53.** Plaintiff has supplied the identity theft police report to many of the other named credit furnisher defendants.
- **54.** Each of the above named credit furnishers have reaffirmed false and adverse information about Plaintiff during the two years that proceed the filing of this complaint.

#### FACTUAL ALLEGATIONS AS TO DISCOVER

- 55. On or about May 18, 2001, while Plaintiff was a teenager, a Discovery Financial Services, LLC account (hereinafter the "Discover Account") was opened in the name of Plaintiff by her mother without her authorization.
- 56. Plaintiff has notified each of the defendant credit reporting agencies that this Discover Account beginning in 6011- was opened as the product of identity theft.

- **57.** Trans Union, Equifax and Experian notified DISCOVER of Plaintiff's disputes.
- 58. In response to one or more of the disputes during the two year period preceding the filing of this Complaint, DISCOVER did not tell Trans Union, Equifax or Experian to delete the Discover Account from Plaintiff's credit report.
- 59. Plaintiff received results of her disputes from Trans Union, Experian and Equifax, wherein each CRA notified Plaintiff that the Discover Account would remain on her credit report.

#### FACTUAL ALLEGATIONS AS TO CAP ONE

- **60.** On or about December 8, 2001, a Capital One Bank (USA), N.A. account (hereinafter the "Cap One Account") was opened in the name of Plaintiff by her mother without her authorization.
- 61. Plaintiff has notified each of the defendant credit reporting agencies that this account beginning in 4106- was opened as the product of identity theft.
- **62.** Trans Union, Equifax and Experian notified CAP ONE of Plaintiff's disputes.

- 63. In response to one or more of the disputes during the two year period preceding the filing of this Complaint, CAP ONE did not tell Trans Union, Equifax or Experian to delete the Cap One Account from Plaintiff's credit report.
- 64. Plaintiff received results of her disputes from Trans Union, Experian and Equifax, wherein each CRA notified Plaintiff that the Cap One Account would remain on her credit report.

### FACUTAL ALLEGATIONS AS TO HRRG/ARS

- 65. In or about November of 2012, defendant HRRG/ARS began reporting a medical collection item on Plaintiff's credit report for a creditor identified as "Inphynet South Broward, Inc.".
- **66.** Plaintiff has never received medical services in Florida.
- 67. Plaintiff notified one or more of the defendant Credit Reporting Agencies that its reporting of the medical account in the HRRG/ARG trade line was inaccurate.
- **68.** One or more Credit Reporting Agencies notified HRRG/ARG of Plaintiff's disputes.

- 69. In response to the dispute notices from the credit reporting agencies,

  HRRG/ARS did not tell any of the defendant credit reporting agencies to

  delete the HRRG/ARS accounts from Plaintiff's credit reports.
- 70. Plaintiff received results from her disputes of the HRRG/ARS account from one or more of the credit reporting agencies, which notified Plaintiff that the HRRG/ARS account would remain on her credit report.

#### FACUTAL ALLEGATIONS AS TO GULF COAST

- 71. In or about November of 2013, defendant GULF COAST began reporting a medical collection item on Plaintiff's credit reports for a creditor identified as "FL United Radiology Aventura.".
- 72. Plaintiff has never received medical services in Florida.
- 73. Plaintiff notified one or more of the defendant Credit Reporting Agencies that its reporting of the medical account in the GULF COAST trade line was inaccurate.
- 74. One or more Credit Reporting Agencies notified GULF COAST of Plaintiff's disputes.

- 75. In response to the dispute notices from the credit reporting agencies, GULF COAST did not tell any of the defendant credit reporting agencies to delete the GULF COAST accounts from Plaintiff's credit reports.
- 76. Plaintiff received results from her disputes of the GULF COAST account from one or more of the credit reporting agencies, which notified Plaintiff that the GULF COAST account would remain on her credit report.

### FACUTAL ALLEGATIONS AS TO FCO

- 77. In or about January of 2009, FCO was assigned a debt relating to "AMLI Perimeter Gardens".
- **78.** FCO reported this debt on Plaintiff's credit reports.
- 79. Plaintiff notified one or more of the defendant Credit Reporting Agencies that its reporting of the apartment related debt in the FCO trade line was inaccurate.
- **80.** One or more Credit Reporting Agencies notified FCO of Plaintiff's disputes.
- 81. In response to the dispute notices from the credit reporting agencies, FCO did not tell any of the defendant credit reporting agencies to delete the FCO account from Plaintiff's credit reports.

**82.** Plaintiff received results from her disputes of the FCO account from one or more of the credit reporting agencies, which notified Plaintiff that the FCO account would remain on her credit report.

### **FIRST CLAIM FOR RELIEF**

(against Trans Union)

(Negligent Noncompliance with FCRA)

- **83.** Plaintiff realleges and incorporates paragraphs 1 through 82.
- **84.** Trans Union negligently failed to comply with the requirements of the FCRA.
- As a result of Trans Union's failure to comply with the requirements of the FCRA, Plaintiff has suffered and continues to suffer, actual damages, including economic loss, denial of credit, lost opportunity to receive credit, damage to reputation, invasion of privacy, emotional distress and interference with Plaintiff's normal and usual activities for which Plaintiff seeks damages in an amount to be determined by the jury.
- **86.** Plaintiff requests attorney fees pursuant to 15 U.S.C. § 1681o(a).

#### SECOND CLAIM FOR RELIEF

(against Trans Union)

### (Willful Noncompliance with FCRA)

- **87.** Plaintiff realleges and incorporates paragraphs 1 through 82.
- **88.** Trans Union willfully failed to comply with the requirements of the FCRA.
- 89. As a result of Trans Union's failure to comply with the requirements of the FCRA, Plaintiff has suffered and continues to suffer, actual damages, including economic loss, denial of credit, lost opportunity to receive credit, damage to reputation, invasion of privacy, emotional distress and interference with Plaintiff's normal and usual activities for which Plaintiff seeks damages in an amount to be determined by the jury. Plaintiff also seeks punitive damages in an amount to be determined by the jury.
- **90.** Plaintiff requests attorney fees pursuant to 15 U.S.C. § 1681n(a).

### THIRD CLAIM FOR RELIEF

(against Experian)

(Negligent Noncompliance with FCRA)

- **91.** Plaintiff realleges and incorporates paragraphs 1 through 82.
- **92.** Experian negligently failed to comply with the requirements of the FCRA.
- 93. As a result of Experian's failure to comply with the requirements of the FCRA, Plaintiff has suffered and continues to suffer, actual damages,

including economic loss, denial of credit, lost opportunity to receive credit, damage to reputation, invasion of privacy, emotional distress and interference with Plaintiff's normal and usual activities for which Plaintiff seeks damages in an amount to be determined by the jury.

**94.** Plaintiff requests attorney fees pursuant to 15 U.S.C. § 1681o(a).

### **FOURTH CLAIM FOR RELIEF**

(against Experian)

(Willful Noncompliance with FCRA)

- **95.** Plaintiff realleges and incorporates paragraphs 1 through 82.
- **96.** Experian willfully failed to comply with the requirements of the FCRA.
- 97. As a result of Experian's failure to comply with the requirements of the FCRA, Plaintiff has suffered and continues to suffer, actual damages, including economic loss, denial of credit, lost opportunity to receive credit, damage to reputation, invasion of privacy, emotional distress and interference with Plaintiff's normal and usual activities for which Plaintiff seeks damages in an amount to be determined by the jury. Plaintiff also seeks punitive damages in an amount to be determined by the jury.
- **98.** Plaintiff requests attorney fees pursuant to 15 U.S.C. § 1681n(a).

#### FIFTH CLAIM FOR RELIEF

# (against Equifax)

### (Negligent Noncompliance with FCRA)

- **99.** Plaintiff realleges and incorporates paragraphs 1 through 82.
- **100.** Equifax negligently failed to comply with the requirements of the FCRA.
- 101. As a result of Equifax's failure to comply with the requirements of the FCRA, Plaintiff has suffered and continues to suffer, actual damages, including economic loss, denial of credit, lost opportunity to receive credit, damage to reputation, invasion of privacy, emotional distress and interference with Plaintiff's normal and usual activities for which Plaintiff seeks damages in an amount to be determined by the jury.
- 102. Plaintiff requests attorney fees pursuant to 15 U.S.C. § 1681o(a).

## **SIXTH CLAIM FOR RELIEF**

(against Equifax)

# (Willful Noncompliance with FCRA)

- **103.** Plaintiff realleges and incorporates paragraphs 1 through 82.
- **104.** Equifax willfully failed to comply with the requirements of the FCRA.
- 105. As a result of Equifax's failure to comply with the requirements of the FCRA, Plaintiff has suffered and continues to suffer, actual damages,

including economic loss, denial of credit, lost opportunity to receive credit, damage to reputation, invasion of privacy, emotional distress and interference with Plaintiff's normal and usual activities for which Plaintiff seeks damages in an amount to be determined by the jury. Plaintiff also seeks punitive damages in an amount to be determined by the jury.

**106.** Plaintiff requests attorney fees pursuant to 15 U.S.C. § 1681n(a).

#### SEVENTH CLAIM FOR RELIEF

(against Discover)

(Negligent Noncompliance with FCRA)

- **107.** Plaintiff realleges and incorporates paragraphs 1 through 82.
- **108.** DISCOVER negligently failed to comply with the requirements of the FCRA.
- 109. As a result of DISCOVER's failure to comply with the requirements of the FCRA, Plaintiff has suffered and continues to suffer, actual damages, including economic loss, denial of credit, lost opportunity to receive credit, damage to reputation, invasion of privacy, emotional distress and interference with Plaintiff's normal and usual activities for which Plaintiff seeks damages in an amount to be determined by the jury.
- 110. Plaintiff requests attorney fees pursuant to 15 U.S.C. § 1681o(a).

#### **EIGHTH CLAIM FOR RELIEF**

(against DISCOVER)

(Willful Noncompliance with FCRA)

- 111. Plaintiff realleges and incorporates paragraphs 1 through 82.
- 112. DISCOVER willfully failed to comply with the requirements of the FCRA.
- 113. As a result of DISCOVER's failure to comply with the requirements of the FCRA, Plaintiff has suffered and continues to suffer, actual damages, including economic loss, denial of credit, lost opportunity to receive credit, damage to reputation, invasion of privacy, emotional distress and interference with Plaintiff's normal and usual activities for which Plaintiff seeks damages in an amount to be determined by the jury. Plaintiff also seeks punitive damages in an amount to be determined by the jury.
- 114. Plaintiff requests attorney fees pursuant to 15 U.S.C. § 1681n(a).

### **NINTH CLAIM FOR RELIEF**

(against CAP ONE)

(Negligent Noncompliance with FCRA)

- 115. Plaintiff realleges and incorporates paragraphs 1 through 82.
- 116. CAP ONE negligently failed to comply with the requirements of the FCRA.

- 117. As a result of CAP ONE's failure to comply with the requirements of the FCRA, Plaintiff has suffered and continues to suffer, actual damages, including economic loss, denial of credit, lost opportunity to receive credit, damage to reputation, invasion of privacy, emotional distress and interference with Plaintiff's normal and usual activities for which Plaintiff seeks damages in an amount to be determined by the jury.
- 118. Plaintiff requests attorney fees pursuant to 15 U.S.C. § 1681o(a).

#### **TENTH CLAIM FOR RELIEF**

(against CAP ONE)

(Willful Noncompliance with FCRA)

- **119.** Plaintiff realleges and incorporates paragraphs 1 through 82.
- 120. CAP ONE willfully failed to comply with the requirements of the FCRA.
- 121. As a result of CAP ONE's failure to comply with the requirements of the FCRA, Plaintiff has suffered and continues to suffer, actual damages, including economic loss, denial of credit, lost opportunity to receive credit, damage to reputation, invasion of privacy, emotional distress and interference with Plaintiff's normal and usual activities for which Plaintiff seeks damages in an amount to be determined by the jury. Plaintiff also seeks punitive damages in an amount to be determined by the jury.

122. Plaintiff requests attorney fees pursuant to 15 U.S.C. § 1681n(a).

#### **ELEVENTH CLAIM FOR RELIEF**

(against HRRG/ARS)

(Negligent Noncompliance with FCRA)

- **123.** Plaintiff realleges and incorporates paragraphs 1 through 82.
- **124.** HRRG/ARS negligently failed to comply with the requirements of the FCRA.
- 125. As a result of HRRG/ARS's failure to comply with the requirements of the FCRA, Plaintiff has suffered and continues to suffer, actual damages, including economic loss, denial of credit, lost opportunity to receive credit, damage to reputation, invasion of privacy, emotional distress and interference with Plaintiff's normal and usual activities for which Plaintiff seeks damages in an amount to be determined by the jury.
- 126. Plaintiff requests attorney fees pursuant to 15 U.S.C. § 1681o(a).

### TWELFTH CLAIM FOR RELIEF

(against HRRG/ARS)

(Willful Noncompliance with FCRA)

- **127.** Plaintiff realleges and incorporates paragraphs 1 through 82.
- 128. HRRG/ARS willfully failed to comply with the requirements of the FCRA.

- 129. As a result of HRRG/ARS's failure to comply with the requirements of the FCRA, Plaintiff has suffered and continues to suffer, actual damages, including economic loss, denial of credit, lost opportunity to receive credit, damage to reputation, invasion of privacy, emotional distress and interference with Plaintiff's normal and usual activities for which Plaintiff seeks damages in an amount to be determined by the jury. Plaintiff also seeks punitive damages in an amount to be determined by the jury.
- 130. Plaintiff requests attorney fees pursuant to 15 U.S.C. § 1681n(a).

### **THIRTEENTH CLAIM FOR RELIEF**

(against GULF COAST)

(Negligent Noncompliance with FCRA)

- **131.** Plaintiff realleges and incorporates paragraphs 1 through 82.
- **132.** GULF COAST negligently failed to comply with the requirements of the FCRA.
- 133. As a result of GULF COAST's failure to comply with the requirements of the FCRA, Plaintiff has suffered and continues to suffer, actual damages, including economic loss, denial of credit, lost opportunity to receive credit, damage to reputation, invasion of privacy, emotional distress and

interference with Plaintiff's normal and usual activities for which Plaintiff seeks damages in an amount to be determined by the jury.

**134.** Plaintiff requests attorney fees pursuant to 15 U.S.C. § 1681o(a).

#### **FOURTEENTH CLAIM FOR RELIEF**

(against GULF COAST)

(Willful Noncompliance with FCRA)

- **135.** Plaintiff realleges and incorporates paragraphs 1 through 82.
- **136.** GULF COAST willfully failed to comply with the requirements of the FCRA.
- 137. As a result of GULF COAST's failure to comply with the requirements of the FCRA, Plaintiff has suffered and continues to suffer, actual damages, including economic loss, denial of credit, lost opportunity to receive credit, damage to reputation, invasion of privacy, emotional distress and interference with Plaintiff's normal and usual activities for which Plaintiff seeks damages in an amount to be determined by the jury. Plaintiff also seeks punitive damages in an amount to be determined by the jury.
- **138.** Plaintiff requests attorney fees pursuant to 15 U.S.C. § 1681n(a).

#### FIFTEENTH CLAIM FOR RELIEF

(against FCO)

### (Negligent Noncompliance with FCRA)

- **139.** Plaintiff realleges and incorporates paragraphs 1 through 82.
- **140.** FCO negligently failed to comply with the requirements of the FCRA.
- 141. As a result of FCO's failure to comply with the requirements of the FCRA,

  Plaintiff has suffered and continues to suffer, actual damages, including
  economic loss, denial of credit, lost opportunity to receive credit, damage to
  reputation, invasion of privacy, emotional distress and interference with

  Plaintiff's normal and usual activities for which Plaintiff seeks damages in
  an amount to be determined by the jury.
- 142. Plaintiff requests attorney fees pursuant to 15 U.S.C. § 1681o(a).

#### SIXTEENTH CLAIM FOR RELIEF

(against FCO)

(Willful Noncompliance with FCRA)

- 143. Plaintiff realleges and incorporates paragraphs 1 through 82.
- **144.** FCO willfully failed to comply with the requirements of the FCRA.
- 145. As a result of FCO's failure to comply with the requirements of the FCRA,

  Plaintiff has suffered and continues to suffer, actual damages, including
  economic loss, denial of credit, lost opportunity to receive credit, damage to
  reputation, invasion of privacy, emotional distress and interference with

Plaintiff's normal and usual activities for which Plaintiff seeks damages in an amount to be determined by the jury. Plaintiff also seeks punitive damages in an amount to be determined by the jury.

**146.** Plaintiff requests attorney fees pursuant to 15 U.S.C. § 1681n(a).

### **JURY TRIAL DEMAND**

**147.** Plaintiff demands a jury trial on all claims.

### **PRAYER FOR RELIEF**

WHEREFORE, plaintiff prays for judgment against defendants as follows:

# On the First Claim for Relief:

- 1. Actual damages to be determined by the jury; and
- 2. Attorney fees.

### On the Second Claim for Relief:

- 1. Actual damages to be determined by the jury;
- 2. Punitive damages to be determined by the jury; and
- 3. Attorney fees.

# On the Third Claim for Relief:

- 1. Actual damages to be determined by the jury; and
- 2. Attorney fees.

### On the Fourth Claim for Relief:

1. Actual damages to be determined by the jury;

- 2. Punitive damages to be determined by the jury; and
- 3. Attorney fees.

### On the Fifth Claim for Relief:

- 1. Actual damages to be determined by the jury; and
- 2. Attorney fees.

### On the Sixth Claim for Relief:

- 1. Actual damages to be determined by the jury;
- 2. Punitive damages to be determined by the jury; and
- 3. Attorney fees.

### On the Seventh Claim for Relief:

- 1. Actual damages to be determined by the jury; and
- 2. Attorney fees.

# On the Eighth Claim for Relief:

- 1. Actual damages to be determined by the jury;
- 2. Punitive damages to be determined by the jury; and
- 3. Attorney fees.

# On the Ninth Claim for Relief:

- 1. Actual damages to be determined by the jury; and
- 2. Attorney fees.

# On the Tenth Claim for Relief:

- 1. Actual damages to be determined by the jury;
- 2. Punitive damages to be determined by the jury; and
- 3. Attorney fees.

# On the Eleventh Claim for Relief:

1. Actual damages to be determined by the jury; and

# 2. Attorney fees.

## On the Twelfth Claim for Relief:

- 1. Actual damages to be determined by the jury;
- 2. Punitive damages to be determined by the jury; and
- 3. Attorney fees.

### On the Thirteenth Claim for Relief:

- 1. Actual damages to be determined by the jury; and
- 2. Attorney fees.

### On the Fourteenth Claim for Relief:

- 1. Actual damages to be determined by the jury;
- 2. Punitive damages to be determined by the jury; and
- 3. Attorney fees.

### On the Fifteenth Claim for Relief:

- 1. Actual damages to be determined by the jury; and
- 2. Attorney fees.

# On the Sixteenth Claim for Relief:

- 1. Actual damages to be determined by the jury;
- 2. Punitive damages to be determined by the jury; and
- 3. Attorney fees.

## On All Claims for Relief:

1. Costs and expenses incurred in the action.

DATED this 9th day of November, 2015.

# Respectfully submitted,

#### SKAAR & FEAGLE, LLP

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Admission forthcoming)
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